

My family recently dined at a local steakhouse. We walked in the door of the restaurant at 6:05 pm. There was a crowd of 12 people in the waiting area and we proceeded to the hostess station. We were warmly greeted by Amber who asked how many were in our party. We would told that the wait would be approximately 15 minutes and we could have a seat either at the bar or the waiting area until our name was called.

Our wait time was 10 minutes. Amber escorted us to the table and Darrin promptly filled our water glasses and told us our servers name is Eric. Eric came to our table 2 minutes later and greeted us in with a very friendly and upbeat, "Hello folks!" Eric proceeded to take our drink order and share the specials of the night. Eric then returned 5 minutes later with our drinks and asked if we were ready to order. He took each person's order and made wonderful suggestions as to what side dishes went well with our choices.

Our food arrived 20 minutes later by 2 runners. The food was cooked perfectly and looked absolutely delicious on the plates. Once our food was served Eric returned once again to check on us and bring us drink refills. As we finished our meals the busboys cleared away our plates and Eric returned to our table with a dessert tray. We passed on the dessert and Eric asked if there was anything else we needed. We replied no that we would just like the check. He returned 30 seconds later with the check. My husband asked him to wait while he looked over the check and he handed Eric the credit card. Eric returned 3 minutes later with the final bill, which my husband signed, and Eric thanked us for our business and invited us to return again. It was a wonderful meal, delicious food and outstanding customer service.